TC01-160 DOCKET NO. .... to the Maller of .... IN THE MATTER OF THE FILING FOR APPROVAL OF A BOUNDARY CHANGE BETWEEN JAMES VALLEY COOPERATIVE TELEPHONE COMPANY AND QWEST CORPORATION Public Utilities Commission of the State of South Dakota 独有家 MEMORANDA -

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DOCUMENT(S)
in this Docket

BESTINACE

POSSIBLE

due to original Microfilm



October 15, 2001

Executive Director SD Public Utilities Commission 500 E. Capitol Ave. Pierre, SD 57501-5070

RE: Request to Change the Service Territory Boundary Between James Valley
Cooperative Tel. Co's Mellette Exchange and Qwest's Redfield Exchange for Jeff
Hoellein Residence

### Dear Commission:

Enclosed please find a request by Jeff Hoellein to be served by James Valley Cooperative Telephone Company from its Mellette Exchange. As Mr. Hoellein explains in his enclosed letter, his house was destroyed by fire in April and he now plans to build a new home near James Valley's service area. Qwest has had difficulty serving the area where the new house will be built and accordingly has agreed to release the customer to James Valley

Please find Qwest's letter releasing Mr. Hoellein to James Valley. Also, enclosed please find a map showing the location of the new residence and the proposed new exchange boundary including the Hoellein residence in James Valley's service territory. If you need any further information, please contact me

Sincerely,

Doug Eidahl General Manager

CC: Colleen Sevold

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37656 160th Street Ashton, South Dakota 57424

215 East First Avenue FU MOR 150 Groton, South Dakota 5/445-0260

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i am currently a customer of Quest and am requesting a change to James Valley Telecommunications. I have had a lot of trouble with Quest, every time it would rain the lines wild get wet and we would be with out phone service. We less out home in a fire on April 28, 2001 and Quest agreed to the phone service until our new home was completed. In asked to have our phone hooked back up and they didn't have a line available and we haven't heard from them since.

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huses Valley Telephone 333 has Fred Gerson Seedh Dakota 57445

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The customer currently resides in Qwest territory in Redfield, South

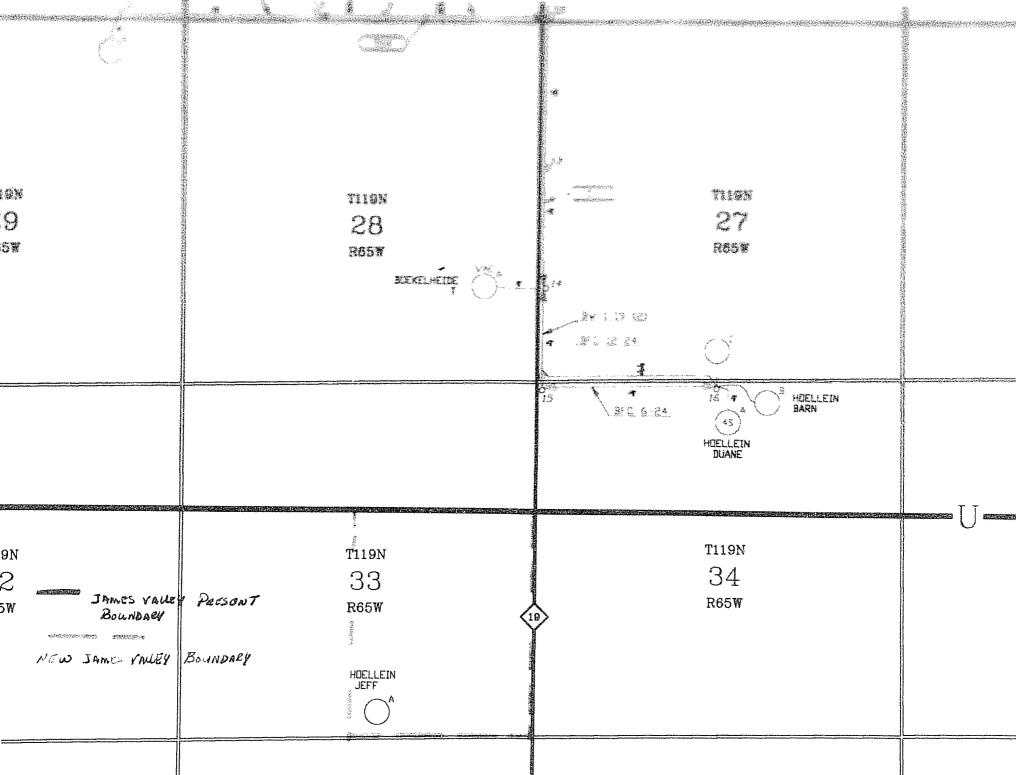
Common the customer has a desire to be served by James Valley.

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**杨阳昭**安东北京。

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看着她就能够完美的社会方。 第二人



## South Dakota Public Utilities Commission WEEKLY FILINGS

For the Period of October 11, 2001 through October 17, 2001

If you need a complete copy of a filing faxed, overnight expressed, or mailed to you, please contact Delaine Kolbo within five business days of this filing. Phone: 605-773-3705 Fax: 605-773-3809

#### CONSUMER COMPLAINTS

CT01-046

In the Matter of the Complaint filed by Bonnie G. Ceroll, Sisseton, South Dakota, against Global Crossing Telecommunications, Inc. Regarding Unauthorized Switching of Services.

Complainant states that she received unauthorized billing on three of her telephone lines by Global Crossing. She states that Global Crossing continued to harass her, her family and her employee about Complainant's account with Global Crossing. Complainant states that although she feels that she is entitled to \$3,000.00 for the unauthorized billing, she would be writing to settle for \$1,500.00 from Global Crossing. If Complainant is required to attend a hearing on the complaint, she requests that the Commission award her travel expenses along with what she is entitled to under South Dakota law.

Staff Analyst: Mary Healy Staff Attorney: Karen Cremer Date Docketed: 10/11/01 Intervention Deadline: N/A

CT01-047

In the Matter of the Complaint filed by Milleniallink dibia Dakota internet. Sioux Falls, South Dakota, against Quest Corporation Regarding Billing and Service Quality Issues.

The Complainant's representative states that for the past three years his client has had numerous billing and service problems with Qwest. He states that payments that have been paid to Qwest have not been fully credited to the Millenialink account, the accounts have been billed for services that were not authorized and the accounts were wrongton assessed late feet and interest charges. Complainant's representative also states that because of Owest's poor service and outages. Milleniallink has lost thousands of dollars in lost customers, business and staff time. He also states that Milleniallink has received little or no cresit on their ballion to damages associated with the outages. The representative states that Owest has also encounted in unfair trade practices when both companies were competitive in the OSL business. He states that Qwest representatives routinely advised Milleniallink customers that DSL was not available through Milleniallink and was available through Qwest. Complainant's representative requests that the Commission require Qwest to provide Milleniallink with a full and complete account of all Milleniallink accounts for the past 36 months; prohibit Qwest from further colors of a facts until this matter is resolved; award monetary damages to Milleniallink due to service outsides caused by Qwest; award monetary damages to Milleniallink due to unfair trade practices related to DSL marketing; award Milleniallink its costs and disbursements related to these matter includes reasonable attorney fees; and any other relief the Commission deems and any other relief the Commission deems and any other relief the Commission deems.

Staff Analyst: Mary Healy Staff Attorney: Karen Cremer Date Docketed: 10/12/01 Intervention Deadline: N/A TC01-161 In the Matter of the Filing for Approval of Amendments to an Interconnection Agreement between Qwest Corporation and Black Hills FiberCom, Inc.

On October 17, 2001, a filing for approval of Amendments to an Interconnection Agreement between Qwest Corporation (Qwest) and Black Hills FiberCom, Inc. (FiberCom) was received by the Commission. According to the parties the Agreement is a negotiated agreement between Qwest and FiberCom which was approved by the Commission effective January 6, 1999, in Docket TC98-205. The EEL Amendment is made in order to add the terms and conditions and rates for Enhanced Extended Loop to the Agreement, as set forth in Attachment 1 and Exhibits A, B and C, attached to the Amendment. The ISP Amendment is made in order to add to the Agreement the terms and conditions contained in Attachments 1 and 2, attached to the Amendment. Any party wishing to comment on the Agreement may do so by filing written comments with the Commission and the parties to the Agreement no later than November 6, 2001. Parties to the Agreement may file written responses to the comments no later than twenty days after the service of the initial comments.

Staff Attorney: Kelly Frazier Date Docketed: 10/17/01

Initial Comments Due: 11/06/01

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HELEVER

January 23, 2002

12 + / 7 / WALES

Ms. Michelle M. Farris, P.E. SD Public Utilities Commission 500 E. Capitol Ave. Pierre, SD 57501-5070

SOUTH DAKOTA PUBLIC UTILITIES COMMISSION

RE:

Request to Change the Service Territory Boundary Between James Valley Cooperative Tel. Co's Mellette Exchange and Qwest's Redfield Exchange for Jeff and Duane Hoellein Residences

Dear Ms. Farris:

Below please find responses to the three questions you had in your letter of December 18, 2001:

- 1. Enclosed is a letter from Jeff and Duane Hoellain stating they wish to be served by James Valley.
- 2. Enclosed please find a full legal description for the land involved in the request.
- 3. We have compared our maps with Qwest and discussed the differences with Qwest. The enclosed map and legal description now reconciles any differences in maps of descriptions that may have previously existed.

Qwest and JVT have agreed to this change and all issues now appear to be in order for Commission approval. JVT hereby requests an amended Certificate of Authority pursuant to SDCL 49-31-69, consistent with the revised map herein, and requests a waiver of subparagraphs I-7, 9-21 and 23 or ARSD 20:10:32:03. If you need any further information please contact me.

Sincerely.

Doug Eidahl

General Manager

CC: Colleen Sevold

January 14, 2002

Executive Director SD Public Utilities Commission 500 E. Capitol Ave. Pierre, SD 57501-5070

#### Dear Commission:

We have had phone conversations with James Valley Telecommunications (JVT) about the new boundary description provided to the PUC by Qwest and JVT. Duane Housein has never had telephone service from the Qwest Redfield exchange. Duane became a customer of JVT when the Mellette exchange was bought by JVT in 1996 from US West. If the PUC maps do not show him to be in the Mellette exchange and to be served by JVT, he wishes to be served by JVT for his new house.

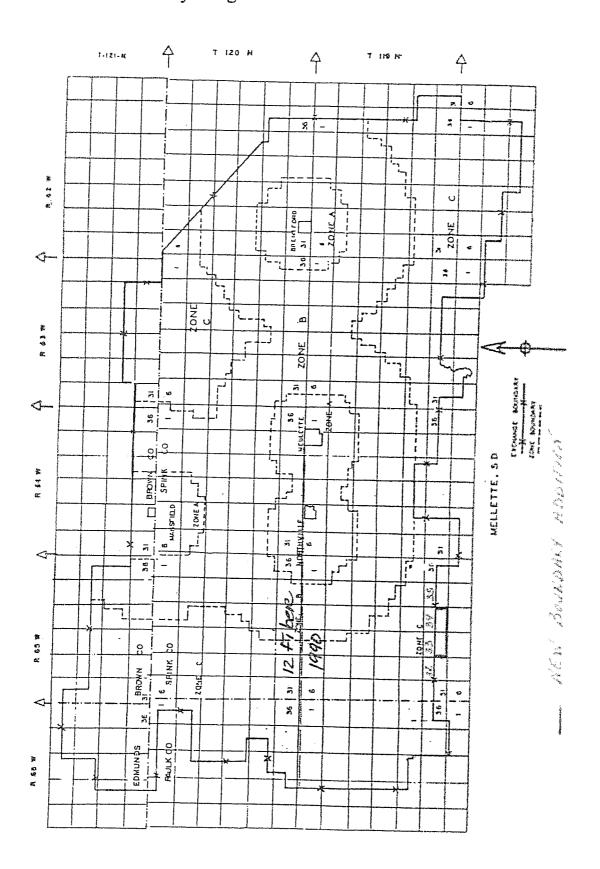
We both agree to the new boundary changes being made by IVT and Qwest, that being sections 33 and 34 of township 119N, Range 65W, to be added to IVT's Medicite exchange and deleted from Qwest's Redfield exchange maps.

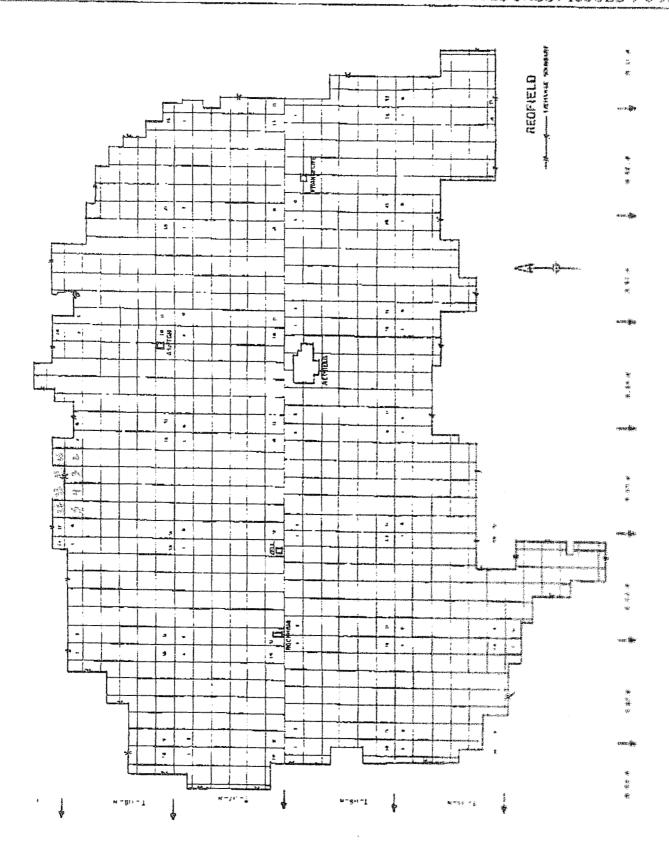
Sincerely, Duane Hoelle

Duane Hoellein

Sincerely.

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Qwest Corporation 125 South Dakota Avenue Sioux Falls, SD 57194 1601-160





November 14, 2001

MOV 15 MES

Ms. Debra Elofson, Executive Director Public Utilities Commission State Capitol Building Pierre, South Dakota 57501

SOUTH DAKOTA PUBLIC UTILITIES COMMISSION

Dear Ms. Elofson:

Qwest Corporation has attached for filing with the Commission a revised Locality Special Rate Area Map for Redfield, South Dakota. The purpose of this revision is to change the boundary to accommodate a customer wishing to be released to James Valley Telephone.

In addition, Qwest requests an amended Certificate of Authority pursuant to SDCL 49-31-69, consistent with the revised map and a waiver of subparagraphs 1-7, 9-21 and 23 of ARSD 20:10:32:03.

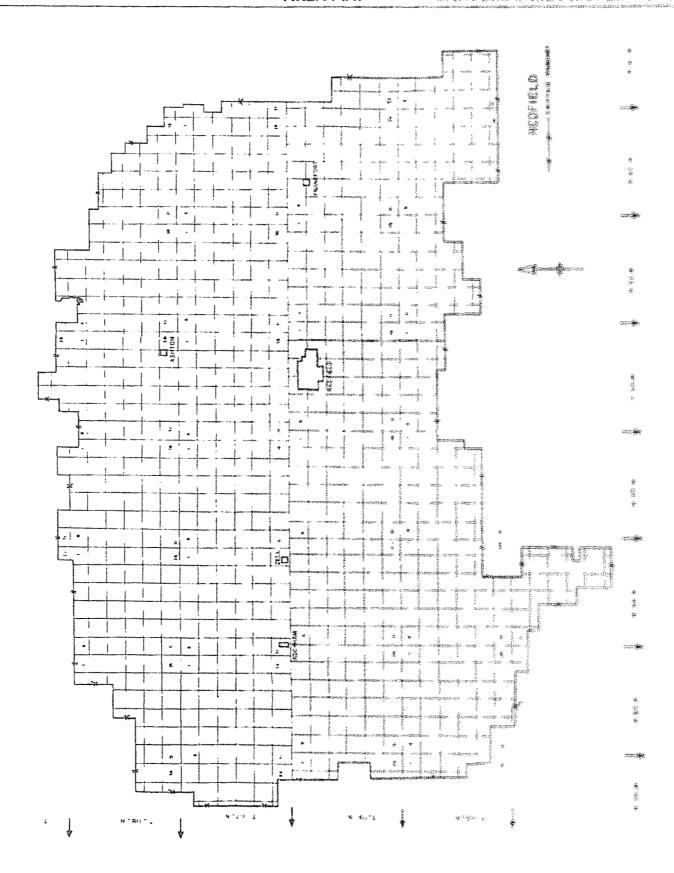
If you have any questions, please call me on 605-335-4596.

Sincerely.

Colleen E. Sevold

Manager-Policy & Law

CC: Michele Farris Tom Welk



TC01-160



TEC ...

December 13, 2001

Ms. Debra Elofson, Executive Director SD Public Utilities Commission 500 E Capitol Ave.
Pierre, SD 57501-5070

SOUTH DAKE TA PUBLIC UTILITIES COMMISSION

The Section

Request to Change the Service Territory Boundary Between James Valley Cooperative Tel. Co's Mellette Exchange and Qwest's Redfield Exchange for Jeff and Duane Hoellein Residence

Dear Ms Elofson:

Enclosed please find an amend request in the above matter to change the separate residences of Jeff and Duane Hoellein to be served by James Valley Cooperative Telephone Company from its Mellette Exchange. This letter matches the same request the commission received from Qwest dated November 14, 2001. Qwest and JVT have agreed to this change.

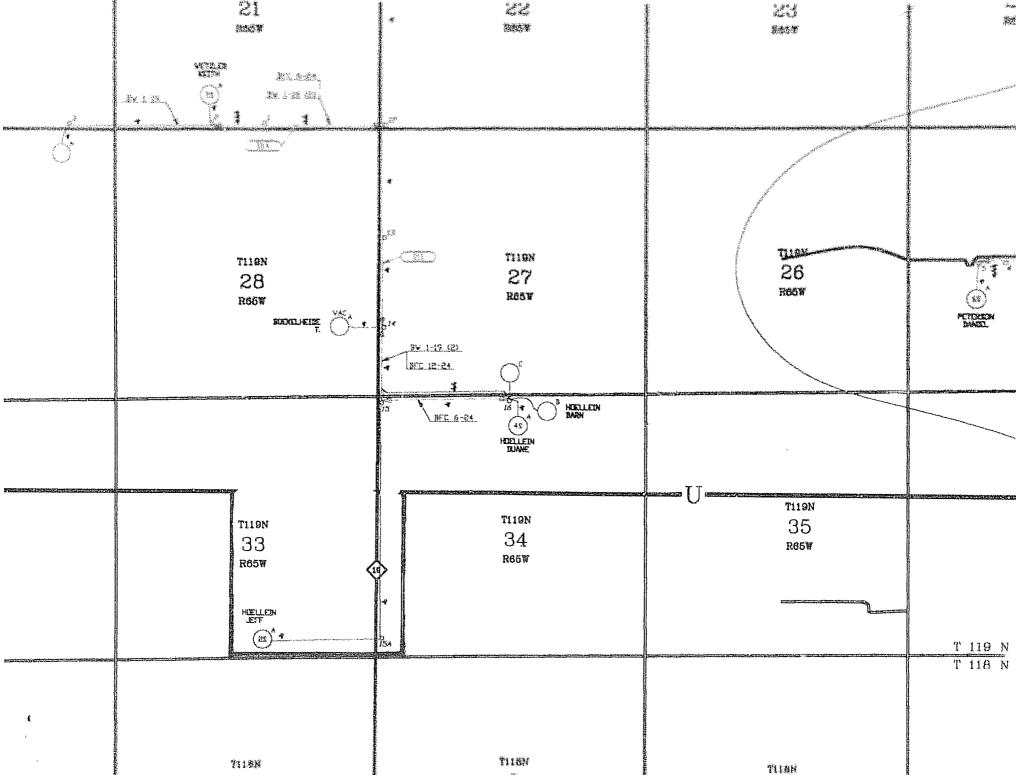
Also, enclosed please find a map showing the location of the above two customers and the proposed new exchange boundary including the Hoellein residences in James Valley's service territory.

JVT hereby requests an amended Certificate of Authority pursuant to SDCL 49-31-69, consistent with the revised map herein, and requests a waiver of subparagraphs I-7, 9-21 and 23 or ARSD 20:10:32:03. If you need any further information, please contact me

Sincerely,

Doug Eidahl General Manager

CC: Colleen Sevold



SOUTH DAKOTA PUBLIC UTILITIES COMMISSION



November 14, 2001

MOV 1 6 2001

Ms. Debra Elofson, Executive Director Public Utilities Commission State Capitol Building Pierre, South Dakota 57501 SOUTH DAKOTA PUBLIC UTILITIES COMMISSION

Dear Ms. Elofson:

Qwest Corporation has attached for filing with the Commission a revised Locality Special Rate Area Map for Redfield, South Dakota. The purpose of this revision is to change the boundary to accommodate a customer wishing to be released to James Valley Telephone.

In addition, Qwest requests an amended Certificate of Authority pursuant to SDCL 49-31-69, consistent with the revised map and a waiver of subparagraphs 1-7, 9-21 and 23 of ARSD 20:10:32:03.

If you have any questions, please call me on 605-335-4596.

Sincerely,

Colleen E. Sevold

Manager-Policy & Law

CC:

Michele Farris

Tom Welk

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# OF THE STATE OF SOUTH DAKOTA

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IN THE MATTER OF THE FILING FOR APPROVAL OF A BOUNDARY CHANGE BETWEEN JAMES VALLEY COOPERATIVE TELEPHONE COMPANY AND QWEST CORPORATION ORDER GRANTING
AMENDED CERTIFICATES
OF AUTHORITY AND
ORDER APPROVING
BOUNDARY CHANGE
TC01-160

On October 16, 2001, the Public Utilities Commission (Commission) received a participation of the Cooperative Telephone Company (James Valley) and Greek Corporation (Qwest) for approval of a proposed boundary change. As requested by the customer, Jeff Hoellein, Qwest has agreed to release the customer to James Valley. The customer resides in the Redfield Exchange of Qwest's territory. The customer would be to be served by James Valley Cooperative Telephone Company from its Medicine Exchange. Following data requests from Commission Staff. James Valley and Qwest submitted requests for Amended Certificates of Authority pursuant to SDCL 49-31-49. James Valley and Qwest also requested a waiver of subparagraphs. I through Telephone 21, and 23 of ARSD 20:10:32:03, as the Commission already has the information needed on file.

The boundary change involves Sections 33 and 34. Township 119 North Plange 65 West, which will be added to James Valley's Mellette Exchange and deleted from Quest's Redfield Exchange.

On February 5, 2002, at its regularly scheduled meeting the Commission considered the parties' request for approval of the joint request for a boundary change the requests for Amended Certificates of Authority, and waiver of subparagraphs 1 treasph 7 9 through 21, and 23 of ARSD 20 10 32 03

The Commission finds that it has jurisdiction over the matter pursuant of 200. Chapter 49-31, specifically 49-31-3 and 49-31-89 and ARSD 2010.32 The Commission finds that James Valley and Owest have mot the local requirements established for the granting of amended certificates of authority. James Valley and Owest have, in accordance with SDCL 49-31-3 and 49-31-71 demonstrated sufficient financial and managerial capabilities to offer telecommunications services in Dakota. Further, the Commission finds that there is good cause to wave subgroup 1 through 7, 9 through 21, and 23 of ARSD 20 10 32 03. Further the Commission finds that the proposed boundary territory change between James Valley and Question that the proposed boundary territory change between James Valley and Question through 21, and 23 of ARSD 20 10 32 03 shall be waved. As the Commission in this matter, it is therefore